



IMPORTANT SAFETY NOTICE - STOP SALE*

SPECIFIC LOTS ONLY

February 18, 2022

To Whom It May Concern

Subject: Airborne® Gummies - Stop Sale of 36 Lots of 63-Count Bottles Due to Potential Injury Hazard Involving a Certain Type of Bottle Cap

Reckitt is working with the U.S. Consumer Product Safety Commission (CPSC) on a product packaging safety matter involving 36 lots of our Airborne® Gummies in 63-count bottles that were shipped to customers from May 2020 to February 1, 2022.

In a small number of instances, the affected bottle cap can cause pressure build up to occur in the bottle below the bottle cap and underlying seal. Upon initial opening, this pressure build up could cause the bottle cap and underlying seal to pop off with force, which could result in a potential injury hazard to the user. The Gummy product inside the bottle is unaffected by such pressure build up and remains safe to consume as directed on the label. The pressure build up is no longer considered a safety issue once the seal has been broken and the pressure released.

While this matter is pending, **PLEASE QUARANTINE AND CEASE SALES OF ALL AFFECTED PRODUCT LOTS NOTED BELOW FROM STORE SHELVES AND STOCK.**

*Note: The Consumer Product Safety Commission (CPSC) uses the term “Stop Sale” to convey a message sent throughout the distribution chain (all distributors and retailers), instructing them to stop sale of and quarantine impacted products for a pending safety action.

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Details of the 63-count Airborne Gummies subject to this Stop Sale notification:

Finish Good Lots

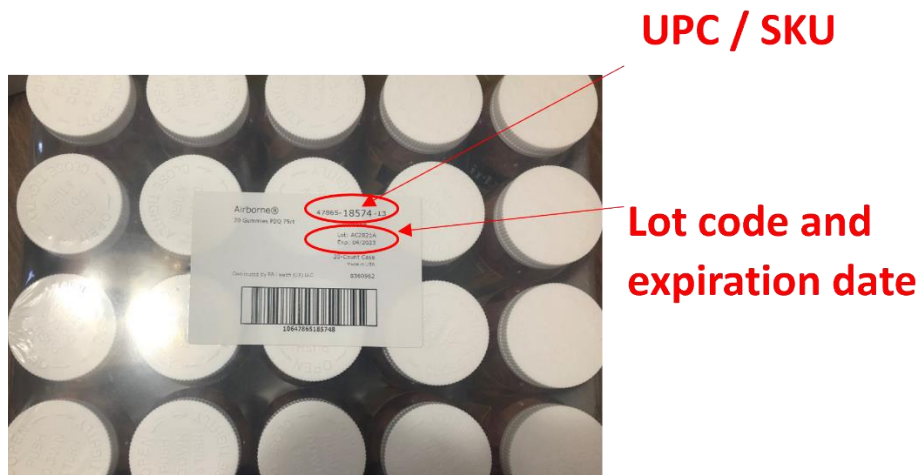
Global Inventory Code	UPC/SKU	Description	Lot	Exp.
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC1270G	11/30/2021
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC1400A	11/30/2021
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC1400B	11/30/2021
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC1900H	3/31/2022
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC2180C	4/30/2022
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC2320A	4/30/2022
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC3080A	7/31/2022
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC3300A	7/31/2022
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC3300B	7/31/2022
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC3080E	7/31/2022
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC3440B	8/31/2022
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC3440C	8/31/2022
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC3440J	8/31/2022
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC3440K	8/31/2022
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC0301H	9/30/2022
3099687	47865-96299	AIRBN,US,GUM ASSFR 12/63CT	AC0301A	9/30/2022
3099688	47865-96339	AIRBN,US,GUM ORNG 12/63CT	AC1350B	1/31/2022
3099688	47865-96339	AIRBN,US,GUM ORNG 12/63CT	AC1690B	2/28/2022
3099688	47865-96339	AIRBN,US,GUM ORNG 12/63CT	AC1690D	2/28/2022
3099688	47865-96339	AIRBN,US,GUM ORNG 12/63CT	AC2030A	3/31/2022
3099688	47865-96339	AIRBN,US,GUM ORNG 12/63CT	AC1690C	2/28/2022
3099688	47865-96339	AIRBN,US,GUM ORNG 12/63CT	AC2570A	5/31/2022
3099688	47865-96339	AIRBN,US,GUM ORNG 12/63CT	AC3140D	6/30/2022
3099688	47865-96339	AIRBN,US,GUM ORNG 12/63CT	AC2850D	6/30/2022
3099688	47865-96339	AIRBN,US,GUM ORNG 12/63CT	AC2850E	6/30/2022
3085583	47865-99557	AIRBN,US,GMY KIDS 12/63CT	AC1620B	12/31/2021
3085583	47865-99557	AIRBN,US,GMY KIDS 12/63CT	AC1330D	11/30/2021
3085583	47865-99557	AIRBN,US,GMY KIDS 12/63CT	AC1620A	12/31/2021
3085583	47865-99557	AIRBN,US,GMY KIDS 12/63CT	AC1790C	2/28/2022
3085583	47865-99557	AIRBN,US,GMY KIDS 12/63CT	AC0661B	11/30/2022
3085583	47865-99557	AIRBN,US,GMY KIDS 12/63CT	AC0661C	11/30/2022
3182307	47865-99601	AIRBN,US,ABR BPOM 12/63CT	AC1041A	12/31/2022

Display Lots Including the Above Finished Lots

Global Inventory Code	UPC/SKU	Description	Lot	Exp.
3214929	47865-98791	AIRBN, US, AB MIXED 8CT - WAGS	AAY0011	9/30/2022
3156936	47865-99564	AIRBN,US,ARBRN 2X63 CT	AAY2986	9/30/2022
3156936	47865-99564	AIRBN,US,ARBRN 2X63 CT	AAW1826	9/30/2022
3156936	47865-99564	AIRBN,US,ARBRN 2X63 CT	AAV4984	6/30/2022

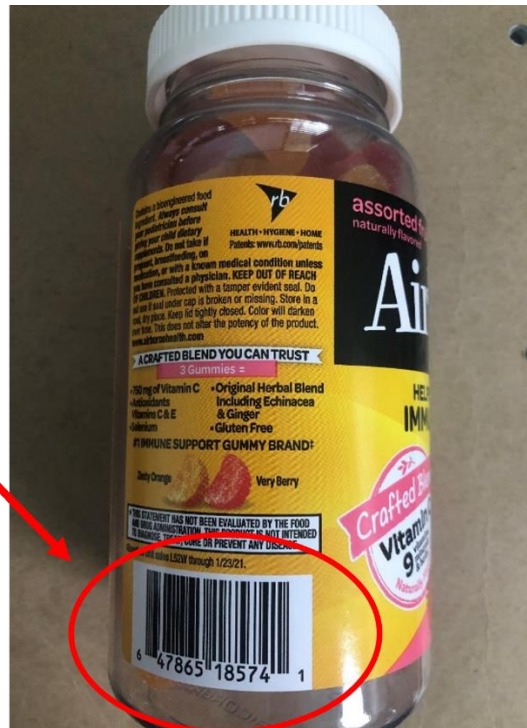
This Stop Sale does not affect any other 63-count Airborne Gummies lot codes.

The product SKU, lot code and expiration dates can be found in the areas indicated in this example of the exterior case label.



The UPC / SKU can also be found on the outside of the bottle as indicated in the image below.

UPC / SKU



The lot code and expiration date can be found on the bottom of the bottle as noted below:

**Lot code and
expiration
date**





Returns:

Product impacted by this stop sale may be returned immediately. No products other than the lot codes specified are to be returned.

RB Health will provide prepaid shipping assistance. Please contact the hotline below for shipping assistance:

Hotline: 1-888-266-8003 (Monday - Friday, 8 a.m. to 5 p.m. Eastern Time)

You will be credited for the returned inventory and associated fees.

All product with the affected bottle cap within our distribution centers has been quarantined. You may continue to place orders as you normally do, as all future shipments will include only product without the affected bottle cap. **We are no longer using the bottle caps that are responsible for this issue.**

This Stop Sale notification is being conducted out of an abundance of caution while an appropriate Corrective Action Plan (CAP) is being determined. We will send follow-up correspondence to you with more information as soon as possible.

Just to highlight a few key points:

1. The gummies themselves are completely safe to eat.
2. The issue only affects the initial opening of the bottle.
3. This affects a limited number of 63 count Airborne bottles/caps, so please be mindful of that when quarantining product.

If you have any questions regarding the above, please reach out to your Account Representative.

Thank you for your patience, understanding and partnership.

Sincerely,

Stephen Parker

Electronically signed by:
Stephen Parker
Reason: I approve this document.
Date: Feb 17, 2022 12:00 GMT

Stephen Parker
Global Head of Quality, Health
Reckitt

Amanda Maximin

Electronically signed by:
Amanda Maximin
Reason: I have reviewed this document.
Date: Feb 17, 2022 09:21 EST

Amanda Maximin
Sales Director, VMS
Reckitt