



February 21, 2025

Dear Valued Customer,

We would like to inform you that, out of an abundance of caution, Danone US, LLC has issued a voluntary recall on February 21 that impacts two 32-ounce International Delight creamer SKUs labeled as:

- International Delight Hazelnut Creamer
 - With a best-by date of July 2, 2025, and a producing plant code of 51-4114 S
- International Delight Cinnabon® Creamer
 - With a best-by date of July 3, 2025, and a producing plant code of 51-4114 S

These are the only products impacted.

A limited number of these products did not meet our quality standards, due to quality (premature spoilage) manifesting as a texture issue. We chose to voluntarily recall the International Delight Hazelnut and Cinnabon® creamers out of an abundance of caution while we address the matter.

The FDA has been informed of this voluntary recall, and **the testing data confirms that this is not a food safety issue**. We recommended a Class 3 recall to the FDA, which means *a situation in which the use of or exposure to a violative product is not likely to cause adverse health consequences*.

This voluntary recall is specific to one production run affecting a select number of pallets. Our records show that you received some of these pallets. Please remove any affected product from the shelf and destroy it. Once destroyed, please complete and return the Certificate of Destruction. Danone US, LLC will work with you to credit those cases accordingly.

If you have any additional questions or concerns, don't hesitate to get in touch with your Sales Partner. You may also direct any consumer inquiries to our International Delight Consumer Care Line at 1-800-441-3321.

Below, I have included a photo of the coding information on our shipping cases and product labels for reference. Thank you for your partnership.

Sincerely,

A handwritten signature in black ink, appearing to read "Kristina Cole", written in a cursive style.

Kristina Cole

Chief Sales, Commercial & Customer Officer
Danone US, LLC

DANONE NORTH AMERICA
1900 Cherry St, Louisville, CO 80027
1 Maple Ave, White Plains, NY 10605



FOR REFERENCE: PRODUCT IMAGES

Here is how the coding information of the affected product would appear on the outer shipping case and bottle for Hazelnut:

Case Coding:

Product Description:

ID HAZELNUT

Item Number:

136682

Producing Plant Info:

51-4114 S

GTIN:

00041271027648

Best If Used By:

2 Jul 2025



Here is how the coding information of the affected product would appear on the outer shipping case and bottle for Cinnabon:

Case Coding:

Product Description:

ID CINNABON

Item Number:

136495

Producing Plant Info:

51-4114 S

GTIN:

00041271027648

Best If Used By:

3 Jul 2025



1900 Cherry St, Louisville, CO 80027
1 Maple Ave, White Plains, NY 10605

